



## NOTICES & CALENDAR

### WELCOME SEBASTIAN DEHLING, NEW PHD STUDENT IN BUSINESS ADMINISTRATION

Sebastian Dehling is part of the Service Design for Innovation (SDIN) project - a European Training Network for Early Stage Researchers. [Read more >](#)

### VISIT BY HELENA ALVES

We caught up with Helena Alves, Assistant Professor from University of Beira Interior, Portugal, who will be visiting us until next year and asked "What brings you to CTF and what kind of research are you working on?" [Read more >](#)

### HELLO KAISA KOSKELA-HUOTARI...

Ph D Student in Business Administration, what are you working on right now?  
- The main focus of my work is on data collection and preparing submissions for next summer's conferences. [Read more >](#)

## CALL FOR PAPERS!

SERVSIG 2016 , June 17-19, 2016  
Maastricht, The Netherlands.  
Call for papers due Nov 15th, 2015  
■ [servsig2016.com](http://servsig2016.com)

THE 25TH ANNUAL FRONTIERS IN  
SERVICE CONFERENCE , June 23-26,  
2016 Bergen, Norway. Call for papers  
due Nov 20th, 2015  
■ [frontiers2016.no](http://frontiers2016.no)

THE SERVICE INDUSTRIES JOURNAL  
Special Issue: Non-profit Services:  
Challenges and Opportunities.  
Call for papers due May 1, 2016  
■ [tandfonline.com](http://tandfonline.com)



Professor Ajay K. Kohli is visiting CTF in November.

### CTF SEMINAR WITH AJAY KOHLI

Professor Ajay K. Kohli from the Scheller College of Business, Georgia Institute of Technology, USA, is visiting CTF and Karlstad University on November 23 - 24. Professor Kohli will be presenting his research on Theory Building at an open CTF seminar, and hold a two-day course on the topic in one of our Ph D courses. During the CTF seminar Professor Kohli will discuss how to understand the nature of a theory and the theory construction process. The seminar is free of charge and is open to the public. [Read more >](#)

### THESIS DEFENCE IN PSYCHOLOGY

Jessica Westman, Ph D Student in Psychology, will defend her thesis "Experiences of everyday travel - through the lens of a child" on December 11th at 13.15 in 11D 257 at Karlstad University. Opponent: Cecilia Jakobsson Bergstad, Gothenburg University.

The purpose of this thesis was to investigate how children experience their everyday travel. More specifically, do travel mode, travel time, and travel activities influence children's experiences of their everyday travel, their current mood, and their cognitive performance. For more information please contact [jessica.westman@kau.se](mailto:jessica.westman@kau.se)

### CTF ARTICLES MAKE MAJOR IMPACT IN THE FIELD OF CUSTOMER INVOLVEMENT

The highly ranked scientific journal Journal of Product Innovation Management, JPIM, presents a specially-compiled virtual issue on Co-Creation with Customers. This issue consists of nine scientific articles previously published in JPIM, that coalesce around a specific theme and that have made the biggest impact in the scientific community. Two of these are written by researchers at CTF, Service Research Center at Karlstad University. [Read more >](#)

### WORKSHOP ON DAILY TRAVEL AND WELL-BEING

Something transport researchers have not devoted much time to or resources for is the well-being of people in relation to their everyday travel. During the conference The 14th International Conference on Travel Behaviour Research held on July 19-23 in Windsor, England, the researchers at Samot, The Service and Market Oriented Research Group was given the opportunity to conduct a two-day workshop on this theme. [Read more at samot.kau.se >](http://samot.kau.se)

